

Forest Road Medical Centre
354-358 Forest Road
London E17 5JL
Telephone Number: 020 8520 7115



Dr Shantir's Practice
Waltham Forest Primary Care Trust

REQUEST FOR RE-REFERRAL TO A HOSPITAL APPOINTMENT

When doctors at this practice refer patients to a hospital, **1 in every 8 patients fails to attend their first appointment.** This will delay diagnosis and treatment of your medical problem (s) and make the waiting time longer for other patients.

You have asked your GP to complete another referral because the hospital has informed us that you did not attend your outpatient appointment.

L.L. Medical Care Ltd are trying to better understand why people do not attend to see if there are things we can do to reduce missed appointments for the following reasons;

- The average cost of one missed outpatient attendance is approximately £265
- 6.9 million hospital outpatient appointments in England are missed each year

Please make sure that you attend your hospital appointments, and contact the hospital to cancel any appointments if you cannot attend.

Please complete the following information in order to request a re-referral;

Your Name: _____
Date Of Birth: _____
Clinic Missed: _____
Date Of Clinic Appointment: _____
Reason For Missing This Appointment: _____

Please return this form to one of our receptionists - the doctor will arrange another referral if appropriate.

Many thanks

Dr Shantir's Practice